iiglo®
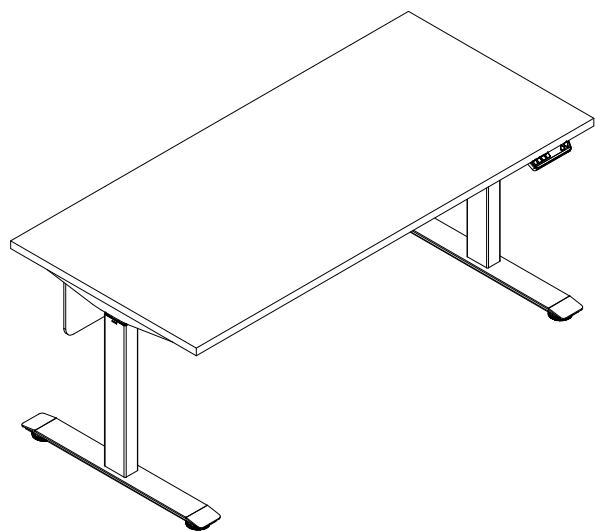
Thank you for purchasing a product from iiglo!
Please read the manual before installing the
product.

Introduction

Item No.： IIERGOSSDDUO
Item Name：Height-adjustable Desk
Dimension：1150-1750*680*690-1140/1150-1750*680*600-1250(Desktop not included)
Materials： Multiple types

Imported by iiglo. Østre Kullerød 4,
N-3241 Sandefjord. Norway
www.iiglo.com I Made in China

Product Characteristics

This product is certified by following standards：

GB 18580-2017   Maximum permissible release amount of formaldehyde in indoor
decorative materials, artificial boards and other products made from them.

GB/T 3324-2017   General technical requirements for wooden furniture

GB/T 3325-2017   General technical requirements for metal furniture

HJ 2547-2016   Technical requirements for environmental labeling product (furniture)

HJ 571-2010   Technical requirements for environmental labeling product (artificial boards and
products from them)

User Guide

This manual is referred to as a primary guide in using this product; therefore, read carefully the guide specified in this manual before use. Proper use and maintenance of your furniture can ensure the its high performance even after a long period of use. Please notice before use:

● Don't place the furniture directly under sunlight or anywhere near air-conditioners or heaters, because ultraviolet ray will cause color fading in the surface of furniture, peeling-off of strips or even deformation.

● Don't incline the furniture towards any direction, or the connectors will be loosened or even broke off.

● Don't place hot or frozen objects on the furniture directly, or it may cause color fading in the surface of furniture and unmovable stains.

● Don't move objects right on the surface of the furniture, or it may scratch the surface.

● Please lift the furniture a little bit off the ground when it needs to be moved as a whole so as to avoid the damage to the bottom part or the connectors of the furniture.

● If you need to put heavy or hard objects on the furniture, we advice you to put a soft cloth mat on the surface for protection purpose.

● Please use soft cotton cloth or feather duster to remove the dust. Please use special furniture cleaner when remove oil or other stains. Please avoid chemical or acid cleaner.

● If not in use for a longer period, the furniture should be covered with dust cover, stored indoor in a dry, dark and ventilated environment.

Troubleshooting

Cleaning:

● Paper sticker: saturate the sticker with salad oil, after minutes of saturation gently rub it with furniture-specific steel wool along the wood grain and polish after cleaning.

● Food stains: If the furniture is soiled by tea, juice, vegetable and butter, wipe it off with soft cloth immediately.

● Paint: if the paint is water-based, clean it with a soft, damp, clean cloth immediately; if the paint is oil-based, wait until it is dried up naturally and scrap it with a blunt scraper。

● Nail polish: nail polish is a reagent and should be immediately removed if soiling the furniture.

● Alcohol: Lots of liquid contains alcohol; if the furniture is stained by such liquid, just let it evaporate naturally.

● Chewing gum: cool the gum with ice or ice water and scrap it with blunt scraper.

● Ink stains: rub ink stains with a soft eraser (spill water drops on the ink stains before rubbing)。Do not use alcohol or corrosive reagents.

● Note: the furniture-specific steel wool can be bought from an iron-monger. Do not use kitchen steel wool instead.

● Attention: the effect of above cleaning methods varies due to difference in personal implementation. It is recommended to test the effect of a specific method in an unnoticeable area on the furniture to ensure that such method will not cause damage to the furniture.

● After a long period of use, the issues listed in the following table may occur to the furniture. Please refer to the solutions in the table to tackle those issues.

● If your furniture is replaced by new one, please deliver the replaced furniture to a company which has qualification for recycling furniture.

| Issues	Causes	Solutions
The concealed edge band is peel off	Mostly it is induced by environmental effect.	Melt the glue on the concealed edge band with a hair dryer or iron and stick it on the edge immediately.
The drawer cannot be pulled out smoothly.	Lubricant on the trail is dried up.	Remove the drawer and apply lubricant or wax on the rail.
Desktop is slanting.	The glides fitted on the desk legs are not at the same level.	Adjust the height of glide to make the desktop leveled.
Sliding door slides out of trail	The fastener for the sliding door is loose or the upper roller descends.	Adjust the fastener or the roller to a proper position.

Assembly Guide

● Please decide the location of your furniture before installation to avoid moving them in a large scale after it is completely installed.
● Do not place your furniture in dark and damp or hot and dry environment.
● Please check the number of packaging bags, view the product installation manual and verify the product structure.
● Please check the direction of each part when unpacking them before installation.
● Please install the product patiently. Make sure that each part is in the right position. Furniture is easy to assemble, but it takes patience and carefulness to do a meticulous job.
● Please check the stability of the furniture after installation. Shake your furniture gently to confirm whether it is level with the ground or whether the screw is tight.
● Please keep the furniture unoccupied for a period of time. Open the cabinet and drawer to release residual painting odor.
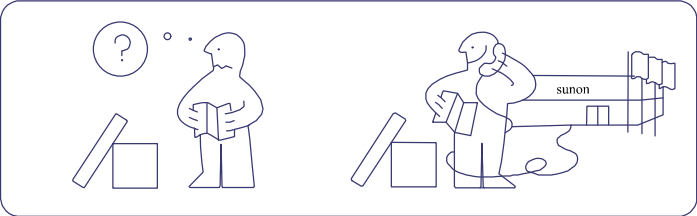
Attention
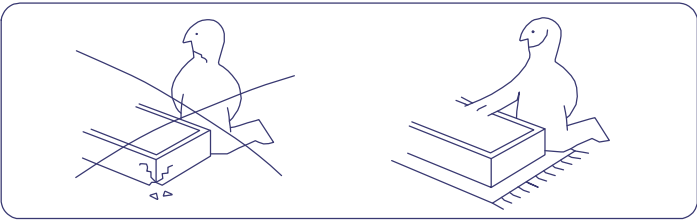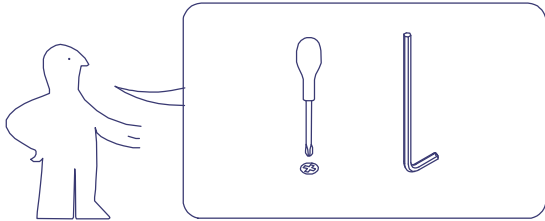
② Handle it with care. Please locate it on a protection layer.
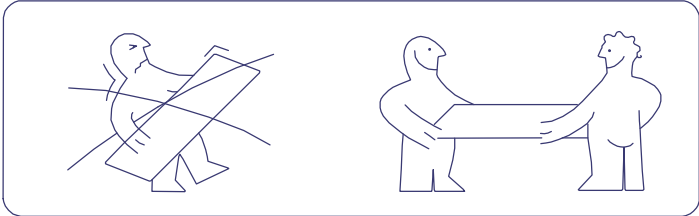
① Move it safely with cooperation.

③ If you have any questions, please contact us.

Warnings

Ensure that children and pets are not nearby during the entire operation process. Pleas power off the desk during thunder storm or if it is not to be used for a long period.

Ensure that the desktop doesn't touch the wall.

Ensure that no object is in the way of desktop movement and no obstruction taller than 500mm is below the desktop during the entire operation process.

The desk should be placed at a temp between 0-40℃ , and kept away from corrosive gas or liquid and dust-producing sources。

Unauthorized dismantling of the product is strictly forbidden to prevent damage to the product and injury to the user.

Despite the anti-collision function implemented, the user's hands and body should be in a same position to prevent avoidable injuries during operation. Even when the desk is manually reset, the function will be not activated.

Please read this manual carefully before use. Our company will not be responsible for any form of product damage or injury to the users caused by incorrect operation.

For initial use or if the desk is powered on again, please manually reset before operation.
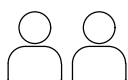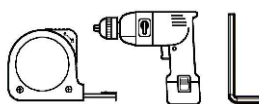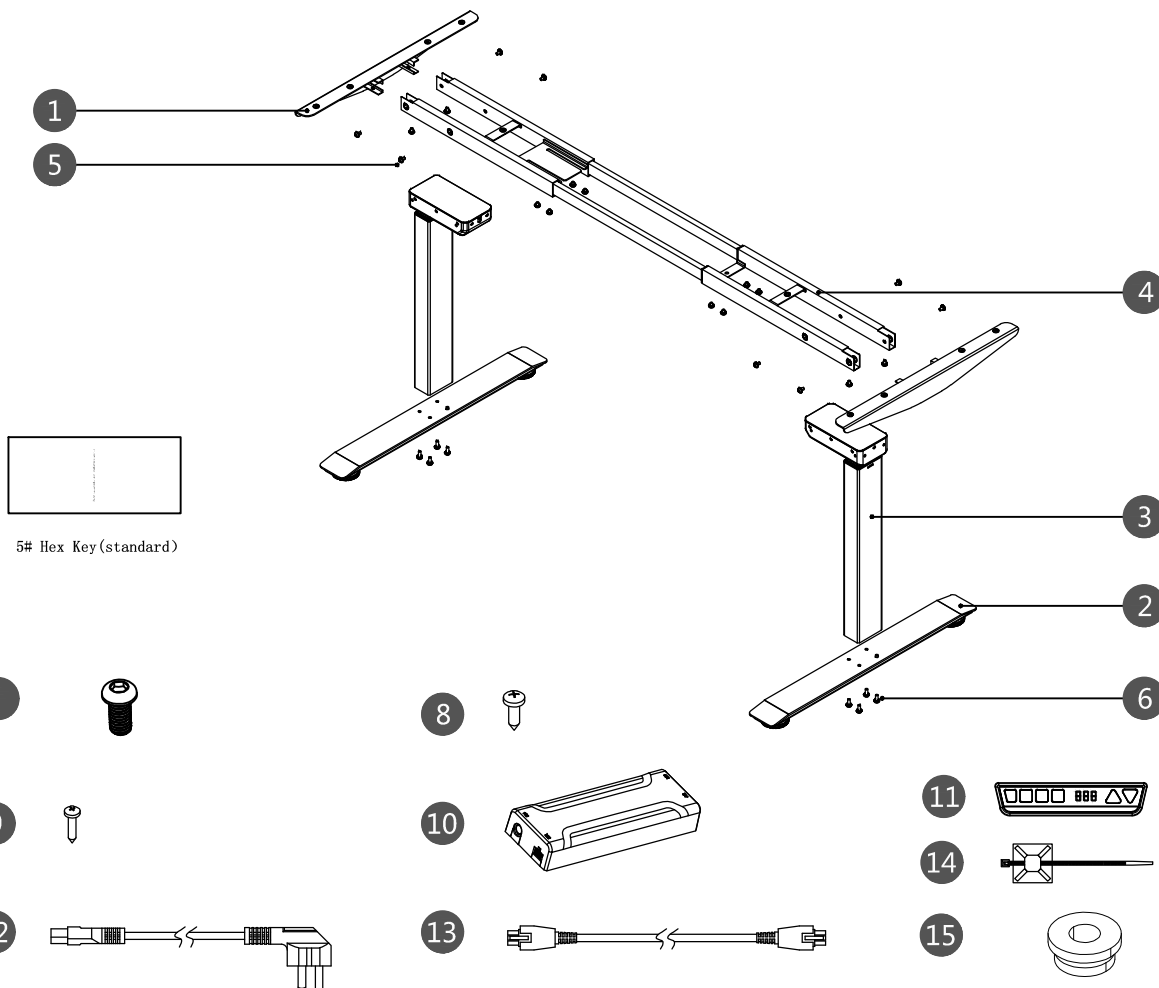
No.	Accessory Name	Amount(PCS)
1	Side bracket	2
2	Desk Foot	2
3	Height-adjustable Leg	2
4	Frame	1
5	M6x10 Hexagon socket flat round head screw with flange	20
6	M6x16 Hexagon socket flat round head screw	8
7	M6x14 Hexagon socket flat round head screw with flange	15

No.	Accessory Name	Amount(PCS)
8	ST4.8x16 self-tapping screw	4
9	ST3.5x12 self-tapping screw	2
10	Control module	1
11	Control panel	1
12	Power cable	1
13	Extension cable	4
14	Cable clip	4
15	Rubber pad	11

Assembly Guide

STEP 1
· Place the frame 1 and 2 (pre-fitted with cushion) flatly and fit the ends with casings.
· Connect both connecting rods into frame 1 and 2 respectively and tighten them with M6x10mm screws.
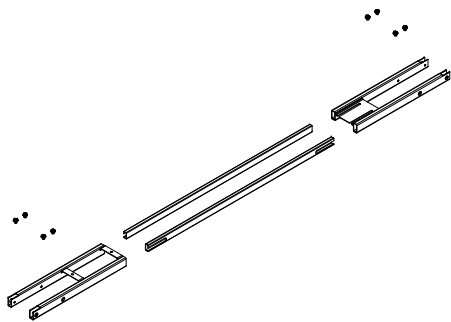
ℹ This step has been finished before shipment. Check if the corresponding accessories are present and adjust the expansion link to a desired length.

ℹ Don't tighten the screws excessively.

ℹ Check the direction of casings and the notch of connecting rods.

adjustable freely in length
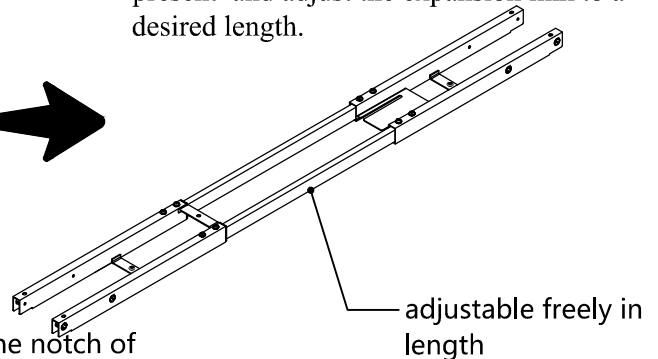
STEP 2
· Fit the legs on the frame 1 and 2 as shown in the drawings and match the screw holes on the legs with holes on the frames.
· Tighten M6x10mm Screws on either side.

M6x10
Hexagon socket flat round head screw
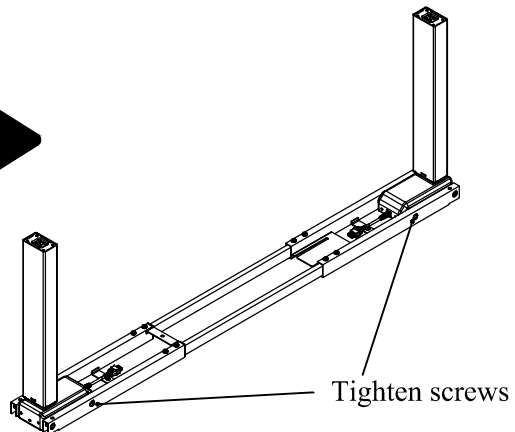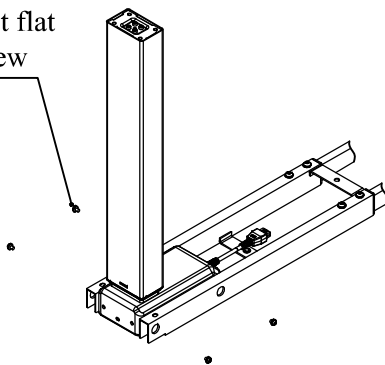
ℹ Don't tighten the screws excessively.

Tighten screws

STEP 3
· Insert side brackets into frame 1 and 2.
· Tighten M6x10mm screws.

M6x10
Hexagon socket flat round head screw
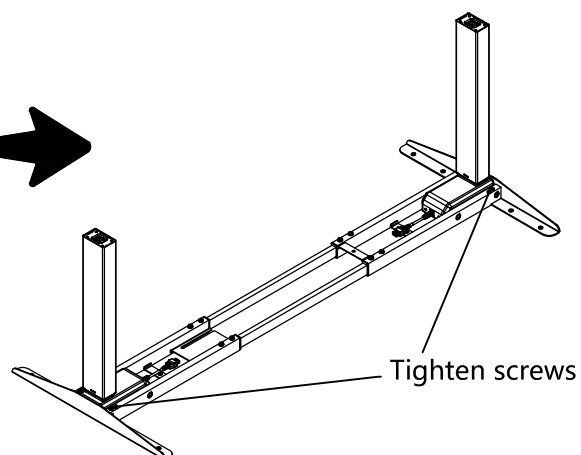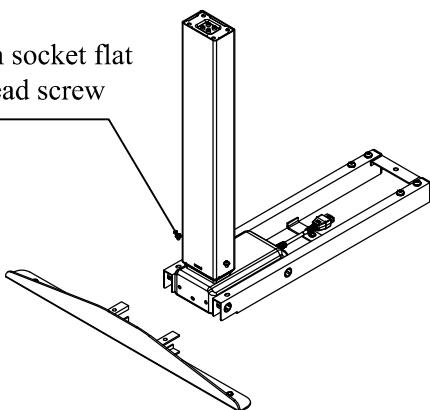
ℹ Don't tighten the screws excessively.

Tighten screws

Assembly Guide

STEP 4

· Place the frame 1 and 2 (pre-fitted with cushion) flatly and fit the ends with casings.
· Connect both connecting rods into frame 1 and 2 respectively and tighten them with M6x10mm screws.

M6x16
Hexagon socket flat round
head screw
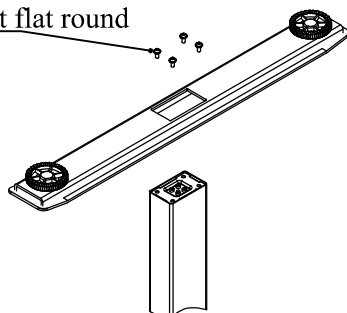
Tighten screws
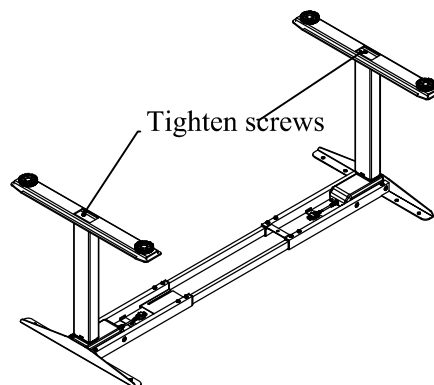
ℹ️ Don't tighten the screws excessively.

STEP 5

· Place the assembled frame on the bottom of the desktop, stretch the frame to a desired length(a distance of 25mm between the side bracket and the desk edge is recommended) and tighten them with M6×14mm screws (fit all rubber pads (11 pcs) between the desktop and desk understructure).
· Fit the control panel at any desired place along the desk edge, where it should not interfere with users' body or seat, and fix it with ST3.5*16 self-tapping screws ; fit the control box as shown in the drawing

M6x14 Hexagon socket screw

ST3.5x12 self-tapping screw
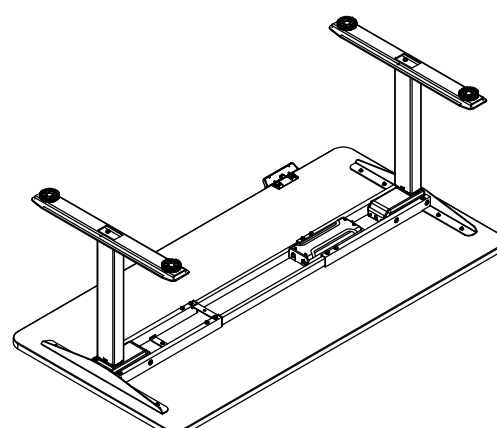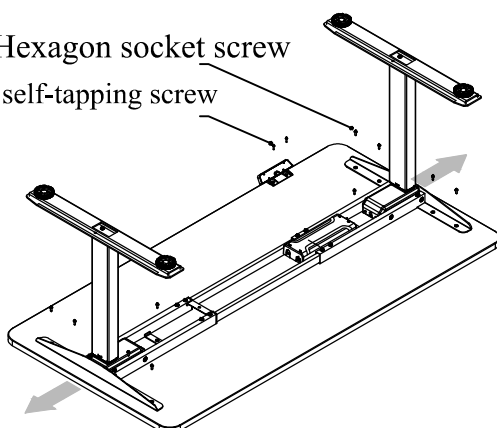
▲The frame length can be adjusted by stretching the expansion link; length adjustment range : 1150~1800mm , according to length of desktop.

STEP 6

· As shown in following drawings , connect and fix the modesty panel on the desktop with ST4.8x16 self tapping screws; modesty panel should be tightened with M6x14 Hexagon socket screws.

M6x14Hexagon socket screw

ST4.8x16 self-tapping screw
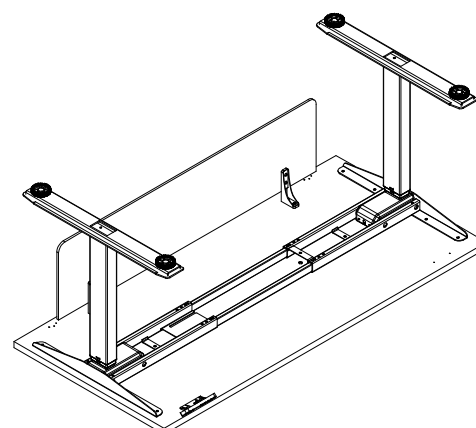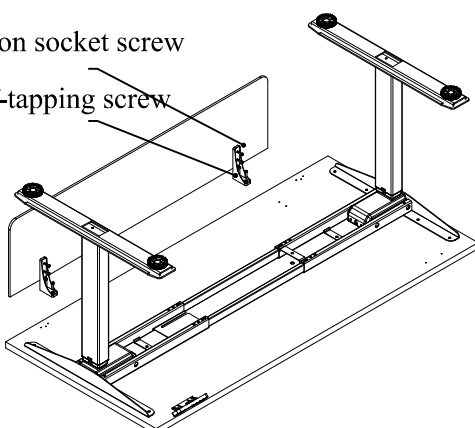
Assembly Guide

STEP 7	· As shown in following drawings, assemble relevant modules, including control box，control panel，extension cable and power cable，and fasten them with cable clips.
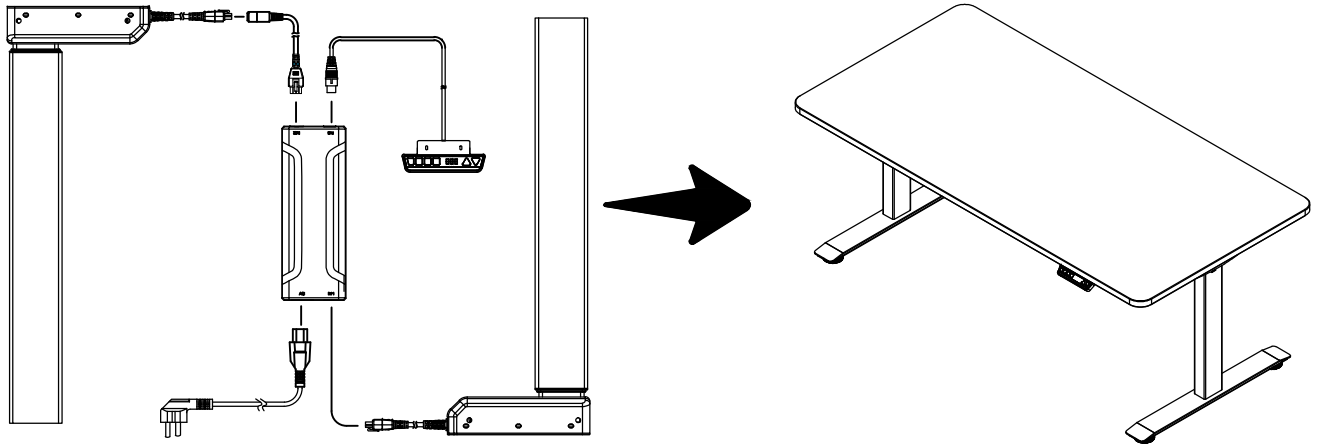
Adjustment Guide
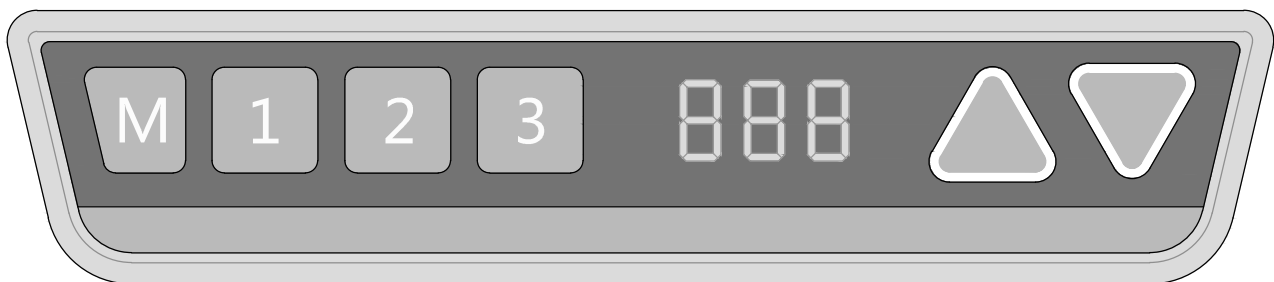
● Reset Desk
ℹ️ Reset the desk for initial use or if the desk is powered on again.

1. ▽ 🔢 • press and hold down arrow to lower the desk to the lowest height until the display "E-1" and "rES"alternately.

2. 🔢 • hold down arrow for another 5 s; the desk will readjust itself and return to its initial height.The display reads "60" (for 3-sectioned leg model) or "70" (for 2-sectioned leg model).

3. • release the button to finish the resetting.

ℹ️ Note: during the entire resetting process, anti-collision protection will be disabled; therefore, make sure there is no obstruction in the way of desktop movement to prevent danger.

Adjustment Guide

● Raise/lower Desk

1. ▲ • Press and hold the up arrow to raise the desk.

2. ▼ • press and hold the down arrow to lower the desk

● Save a height position
ⓘ By saving a height to a button , the desk can return to a desired height by simply pressing the button.
(the desk with 2-button panel doesn't include this feature)

1. ▲ ▼ • Adjust the desk to a desired height.

2. M • press "M" button and release it when the display reads "S-".

3. 1 • press "1" button to assign the height to it。

4. M • press "M" button to save the height (repeat the same procedures for saving a height to "2" or "3" button).

● Anti-collision Protection
ⓘ Before use, check if there is any obstruction in the way of desk movement and remove it if there is.

1. 🔲 • When the desktop is obstructed during movement , the display will read "E-2".

• The desktop will retract slightly and can be adjusted normally when the obstruction is removed.

● Set upper and lower stop
ⓘ Only set if it is really necessary.

1. M • press and hold "M" button for 3 s until the display reads "S--"; the display reads setting menu.

2. ▲ 🔲 • press down arrow; the display reads "HLP".

3. 1 🔲 • press "1" button ; the display reads "H-P"and current height alternately.

4. ▲ ▼ • press and hold up arrow to raise the desk to a desired height.

5. M • press "M" button to save the upper stop position.

6. 2 🔲 • press "2" button; the display reads "L-P" and current height alternately; press and hold down arrow to lower the desk to a desired height; press "M" button to save the lower stop position.

ⓘ Note: Use this feature to adjust the highest and lowest height the desk can travel; when set, the upper and lower stop will be saved.

• Change displayed unit (cm/inch)

1. **M** • press and hold "M" button for 3 s until the display reads "S--"; the display reads setting menu.

2. **▲** • press up arrow until the display reads"Unt".

3. **1** • press "1" button and the display reads "Unt" and current height alternately, which indicates the display unit is cm.

4. **M** • press "M" button to finish the setting.

5. **2** • press "2" button , and the display reads "Unt" and current height alternately, which indicates the display unit is inch.
press "M" button to finish the setting.

• Adjust the displayed height

1. **M** • press and hold "M" button until the display reads "Ur" and "OFF" alternately to enter setting menu.

2. **▲** • press and hold up arrow until the display reads "End" and current height.

3. **1** **2** • press "1"button to adjust the value of tens' digit and press "2" button to adjust the value of single digit. (this display unit is mm /inch during this procedure)

4. **M** • press "M" button to finish the adjustment.

ⓘ Note: Use this feature to adjust the displayed height to user-defined height. Please use this function at the lowest initial position for correction.

• Check Connection   ⓘ This feature can detect connection issues.

1. • If the display reads "E-3" and "rES", which indicates checking the connection between the desk legs and control system is necessary, unplug connectors and wait for 5 s.

2. • reconnect all connectors.

3. • reset the desk.

• Factory-Reset System   ⓘ This feature can factory-reset the desk.

1. **M** • press and hold "M" button until the display reads "FAC" to enter setting menu.

2. **M** • press "M" button to factory-reset the desk (including saved height and upper/lower stop).

[Error Explanation]

Error Code	Error Description	Solution
E-1/rES	System is being reset	Refer to "Reset Desk".
ovr	System is overloaded	Reduce the load below 800N.
E-2	Anti-collision protection is activated	Remove the obstruction.
dut	overheat protection	Rest the desk for minuets as read on the display.

[Troubleshooting]

代 码	Solution
E-4	Stop adjustment and reset the desk. Refer to "Reset Desk" for instruction.
E-3	Check if the connection is normal and reset the desk.

Technical Data

[Technical Data]

Items	Data
Input voltage	220~240VAC/100~130VAC
output voltage	24VDC
highest load	1000N
Height range (desktop not included)	690mm~1140mm/600mm~1250mm
Usage frequency	work 2 min/rest 18 min